

Gilenya

Dubai · access guide

How to access Gilenya from Dubai, the named-patient import pathway, 2026

By Reserve Meds, Clinical and regulatory team. Last reviewed 2026-05-13.

A the UAEi patient with relapsing forms of multiple sclerosis in adults and paediatric patients aged 10 years and older may receive a prescription for Gilenya (fingolimod) from their treating neurologist with MS expertise. Gilenya is FDA-approved in the United States and manufactured by Novartis. It is an oral sphingosine 1-phosphate receptor modulator administered by oral capsule. Local availability of Gilenya in Dubai can be inconsistent: the drug may not be on every specialty pharmacy's standing formulary, the specific indication may not match what is locally registered, or the strength required may be back-ordered. When that happens, a named-patient import pathway through MoHAP remains a legitimate route for the patient whose physician has already prescribed the drug.

This guide explains the pathway, the documentation your physician needs, typical costs and indicative timing, and where Reserve Meds fits in.

The clinical situation

Gilenya is an oral sphingosine 1-phosphate receptor modulator. Mechanism: a sphingosine 1-phosphate receptor modulator that sequesters lymphocytes in lymph nodes, reducing CNS infiltration. Dosing: 0.5 mg orally once daily in adults, per FDA labeling, with a first-dose 6-hour cardiac observation. Baseline workup per FDA labeling includes complete blood count, baseline ECG and 6-hour cardiac observation for first dose, ophthalmologic exam with macular OCT, varicella zoster virus serology, and liver function tests. Other important warnings include bradyarrhythmia and atrioventricular block with first dose, infections including herpes and cryptococcal meningitis, macular edema, posterior reversible encephalopathy syndrome, respiratory effects, hepatic effects, severe disease exacerbation after discontinuation, and progressive multifocal leukoencephalopathy. Your neurologist will discuss the risk-benefit profile and schedule monitoring before initiating therapy.

Is Gilenya legally importable into the Dubai?

Yes, through the UAE Ministry of Health and Prevention (MoHAP) named-patient and personal-use import framework, coordinated with the treating facility's pharmacy. The Dubai has an established pathway for specialty medicines approved by reference authorities (US FDA, EMA, MHRA) but not stocked or registered for the specific indication locally.

The MoHAP named-patient route allows a the UAEi-licensed physician to request import of a medicine when: (a) the medicine is approved by a recognised reference authority, (b) no clinically equivalent locally registered alternative is suitable for the patient's indication and history, (c) the treating physician takes clinical responsibility for use, and (d) chain of custody is documented from the US source to the administering facility. Applications are typically filed through the dispensing institution's import pharmacy on the physician's behalf, with approval issued on a per-patient, per-cycle quantity basis.

How the pathway works, step by step

1. **Consultation with your treating neurologist.** The prescribing decision is clinical. Your neurologist documents the indication, prior therapies where relevant, and rationale for Gilenya.
2. **Baseline screening.** Complete blood count, baseline ECG and 6-hour cardiac observation for first dose, ophthalmologic exam with macular OCT, varicella zoster virus serology, and liver function tests are confirmed and documented.
3. **MoHAP named-patient application.** Your neurologist or the facility's import pharmacy files the application with clinical rationale, patient reference, product strength, quantity requested, and chain-of-custody plan.
4. **US-side sourcing.** Reserve Meds coordinates with our US-licensed specialty wholesale partner to secure product from Novartis's authorised distribution under DSCSA chain-of-custody.
5. **Arrival and first dose.** The dispensing pharmacy releases product against the physician's prescription, and your neurologist initiates therapy.

What documentation your physician needs

Your physician will typically need to provide:

- A clinical rationale letter confirming diagnosis, prior therapies where relevant, and Gilenya as the indicated next step
- Verification of their the UAEi medical licence
- A patient identifier, anonymised reference where privacy is preferred
- Documented pre-treatment screening consistent with FDA labeling (see above)
- The planned dosing regimen (0.5 mg orally once daily in adults, per FDA labeling, with a first-dose 6-hour cardiac observation)
- A monitoring plan covering first-dose cardiac observation plan, VZV serology, and macular OCT baseline

Reserve Meds provides a physician documentation kit tailored for oral MS therapy therapies, including the templates MoHAP reviewers commonly request.

Typical costs and indicative timing

Reserve Meds gives you a drug-only reference range plus a transparent delivered quote at intake. As an illustrative composite case, the US cash-pay reference range for a typical month of daily dosing (generics often lower) of Gilenya sits in an indicative 2026 band of approximately USD 9,000 to 11,000. International logistics, MoHAP documentation handling, and concierge coordination add incremental cost. The delivered quote we issue at intake shows each line separately.

Indicative timing for first dose after cohort intake opens is approximately 2 to 5 weeks from the moment a complete application is submitted, assuming the documentation package is clean on first pass. Refills ship on a rolling cadence aligned to the dosing schedule.

Service availability is limited to our first cohort. All timelines are indicative, not guarantees.

Where Reserve Meds fits in

Reserve Meds is a US-based concierge coordinator for cross-border specialty medicine. For Gilenya specifically, we provide:

- **Sourcing.** Through our US-licensed specialty wholesale partner, operating under DSCSA chain-of-custody from manufacturer to export.
- **Documentation.** Regulatory package tailored for your physician and for MoHAP review, including oral MS therapy class templates.
- **Logistics.** Internationally tracked shipment to your named dispensing facility with tamper-evident packaging.
- **Concierge case lead.** A named point of contact for your family and your physician across the full case arc.

We are a coordinator. We are not the prescriber, not a pharmacy, and not a dispensing facility. All clinical decisions remain with your treating neurologist, and dispensing sits with the licensed the UAEi pharmacy of record. Reserve Meds operates on cash-pay only and does not bill insurance.

Frequently asked

Is this legal in Dubai? Yes, when executed through the MoHAP named-patient and personal-use framework with appropriate documentation, clinical rationale, and a licensed dispensing facility. The pathway is routinely used across oncology, rare disease, and immunology at the UAEi tertiary centers.

Will my private health insurance cover this? Cash-pay is the default posture. Cash-pay is the default posture in Dubai; some employer plans cover specialty imports case-by-case. We supply documentation for your submission but do not process insurance claims.

What if my physician has not filed a named-patient request before? Named-patient import is an institutional process most major the UAEi tertiary centers (Shaukat Khanum Memorial Cancer Hospital, Aga Khan University Hospital, and the Indus Hospital) have encountered. Our documentation kit is written for first-time applicants and tracks what MoHAP reviewers commonly ask for.

Reserve Meds's role

US-based concierge coordinator for cross-border specialty medicine. We are not the prescriber, not the dispensing pharmacy, and not the manufacturer. All clinical decisions remain with your treating physician.

Reserve Meds

reserved for you.

Composite case examples. This document is for general information only and does not constitute medical advice. Please consult your treating physician.

Reserve Meds is in pre-launch. Published timelines and cost ranges are indicative, not guarantees.

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